



MuSA
museum sector alliance

R5.6 PAPER / CHAPTER ON THE TRAINING PLATFORM



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Table of Contents

| | | |
|---|-------------------|---|
| 1 | Description | 4 |
|---|-------------------|---|



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1 Description

This deliverable includes the following publication:

Borotis, S., Kalemis, I., Polymeropoulou, P., Pierrakeas, C., Dibitonto, M. & Kameas, A. (2020, November 9-10). *Reskilling and upskilling museum professionals via blended learning*. 13th Annual International Conference of Education, Research and Innovation (ICERI 2020), Online.

Abstract:

Contemporary museums in all over the world face various challenges, most of them related to the provision of meaningful experiences to their visitors, the presentation and exploitation of their collections, the exploitation of new technologies, etc. The Museum Sector Alliance -Mu.SA project focused to the re-skilling and up-skilling of museum professionals so as to exploit innovative technologies. In this regard it developed and delivered a MOOC and Specialization Course on four Job Role Profiles, with the later including a blended learning and a work-based learning component. This paper focuses to the training platform used to deliver the Specialization Courses. Results indicate that Moodle managed to support the implementation of the training methodology and deliver effectively and efficiently the online training content and assessment to the learners. It was also proven that, despite its demanding nature, it managed to engage the learners, supporting them in achieving very high grades and acquiring their engagement and satisfaction.

